

## Translated Terms and conditions by Google

### Destinationplatanias.com service agreement

#### Article 1 - Subject matter

The object of the present is to determine the terms and conditions under which the company will provide the subscriber / consumer with access to the provision of goods and services of the PC. with the distinctive title "Destination Platanias"

#### Article 2 - Duration of the Contract

The validity of the present starts from the date of its signing and is agreed for an indefinite period, subject to Special terms of duration

#### Article 3 - Introduction - Definitions

The definitions used in this User Agreement are as follows:

3.1 "Company": The company "Stratoudaki-Smyrlaki PC", is the company based in "Platanias", at "Platanias 73014 Chania" with TIN. "800956374" and "Chania" Tax Office, phone "+306970970699", created on the website "destinationplatanias.com", an online store "commercial activity for the sale of local Cretan products and tourist mediation services" entitled "destinationplatanias.com" / E - Shop "Site property, e-shop" "type of tourist intermediation services and sale of local Cretan products", in order to develop the business of the company on the internet, under the following terms and conditions of use which the visitor / user is required to use only if fully accepts them.

3.2 "Website": The project of the online store entitled destinationplatanias.com "/" site property, e-shop "" type of tourist intermediation services and sale of local Cretan products ", operates on the website "destinationplatanias.com".

3.3 "Visitor / User": The visitor, user, browser of the "Website" who is not a registered member.

3.4 "Registered Member": The visitor, user, browser of the "Website" who through the special registration form, has become a member of the website "destinationplatanias.com" without subscriber rights.

3.5 "Active Subscriber": The registered member of the website "destinationplatanias.com", who consents or registers through the special platform by registering the staff of the e-mail in the product newsletter of the "company".

#### Article 4 - Restrictive license

The project of the electronic platform entitled "destinationplatanias.com", / "site property, e-shop" "type of tourist intermediation services and sale of local Cretan products", operates at the web address "destinationplatanias.com",

4.1 The "Visitor / user" of the website gives his consent to the following terms of use, which apply to all content, pages, graphics, images, photos and files contained in the "Website". Therefore, he must read these terms carefully before visiting or using the pages and services of the "Website". If he does not agree, then he must not use the services and its content.

4.2 The "Company", under the terms set forth herein and all applicable laws and regulations, grants a non-exclusive, non-transferable, personal, limited right of access, use and presentation to some of the pages of the "Website" for its visitors. The registered members have access to all the content of the website while the registered subscribers also receive updates for any renewal or new receipt of goods concerning the company. This license does not constitute a transfer of title to the Website and its content or products. The use provided to you through the "Website" is subject to the prohibition of modification of the website, its content and products, in any way, as well as the prohibition of reproduction or public presentation, copying, distribution, marketing or any other way of exploiting it, with or without consideration, as well as its content and products for any public or commercial purpose.

4.3 The "Visitor / user" is requested to check the content of the specific pages for possible changes. The continued use of the Network even after any changes means the unconditional acceptance by the "Visitor / user" of his TERMS AND CONDITIONS.

#### Article 5 - Obligations to limit company liability

5.1 The content and information as well as the products included in the "Website" constitute an offer to its visitor / user. The "Company" and the "Website" make every effort to ensure that the information as well as the products and other data related to them, such as their monetary value, their availability, etc., where they appear on the website (website) of the "Website" is always correct and complete.

5.2 The "Company" undertakes the obligation to provide remotely products related to its commercial activity as well as to inform the "Registered Members" as well as the "Active Subscribers" for any modifications or any change (eg offers or discounts), through an announcement published on the "Website" or via e-mail. Any use of the "Website" after such modification will be considered as acceptance of the changes, modifications, additions or deletions.

5.3 Under any circumstances the "Company" is not responsible for any kind of damage suffered by the "Visitor / User", "Registered Member" or "Active Subscriber" due to his own negligence such as: a) interception or loss of personal access data due to his own inadequate security b) for inaccurate data entered in the relevant data filling forms c) for any intentional damage caused to a product by the same d) for incorrect order shipment due to invalid data e) due from the transport company. In any other case the company must compensate the customer, the money can not be refunded.

5.4 The "Company" does not guarantee that the pages, services, options and contents will always be provided without interruption, without errors and that errors will be corrected. Also, the "Company" does not guarantee that the same or any other related site (site) or servers (servers) through which they are made available to you, are provided to you without harmful components.

5.5 The "Company" undertakes the collection, processing and distribution of the content of the "Website", but in no case guarantees its perfection, completeness, adequacy and general suitability and the absence of possible errors, much less due to the particular large volume, during its primary production and collection.

#### Article 6 - Responsibility of visitor / user / registered member

4.1 The "Visitor / User", "Registered Member" of the pages and services of the "Website" assumes responsibility for any damage caused to the "Website" by misuse or improper use of the relevant services.

#### Article 7 - Copyright

7.1 Except for the expressly stated exceptions (copyrights of third parties, affiliates and operators), all content of the online store "destinationplatania.com", including images, graphics, photographs, drawings, texts, services provided, etc. (hereinafter), constitute intellectual property, of "destinationplatania.com", and is protected by applicable national, Community and international law. The online store "destinationplatania.com", reserves all copyrights regarding the content and the copies created based on it.

7.2 The use of the services of the website does not imply the provision and transfer of rights or licenses of services of the website, with the exception of the limited right of use of the Service.

7.3 For content content of the website that is provided and downloaded locally on a simple personal computer (computer) by the visitor / User, the "Company" grants the right only for "STRICT PERSONAL USE" and does not grant any another right.

7.4 Once the terms of use are accepted, non-commercial use and reproduction, in whole or in part, is permitted, provided that the reproduced product is subsequently freely available via the Internet or other appropriate medium and is accompanied by a clear and distinct reference to the source. of its origin. Any other use requires the express written permission of the copyright owner or proprietor.

7.5 None of them may, in whole or in part, be sold, copied, modified, reproduced, reposted or "uploaded", transmitted or distributed in any way.

7.6 The other products or services that are mentioned everywhere and bear the marks of the respective organizations, companies, associates, bodies or associations are their own intellectual and industrial property and therefore these bodies bear the relevant responsibility.

## Article 8 - Links

8.1 Links to other websites: The "Company" does not control the availability, content, privacy policy, quality and completeness of the services of other websites and pages to which it refers through "links" (links ) or banners. Therefore, for any problem that occurs during their visit / use, you should contact directly the administrators of the respective websites, who are solely responsible for providing their services.

The "Company" in no case can be considered as embracing or accepting the content or services of the websites and the pages to which it refers or that it is linked to them in any other way.

8.2 Links to the site "destinationplatanias.com", "Links" to the "Website" are allowed only to the main page and not to the pages that have (possibly) a password, unless otherwise expressly agreed between the "Website" and its referring to this body. After all, these "links" should only be created through hyperlinks and not through images.

## Article 9 - Newsletters

9.1 The acceptance of the terms of use of the "Website" and the receipt of its products by the user, constitutes his unconditional consent for the use of the "email" of the "User" by the "Company" for the sending to him of newsletters - news as well as other commercial communications.

9.2 In the event that the user does not wish in the future to send newsletters - news of the "Company" and other commercial communications, he can immediately delete his e-mail address from the list of recipients of such messages using the special deletion code in the special Newsletters subscription / deletion form of the "Website".

## Article 10 - Member registration - user account

10.1 The "Website provides the possibility to the" Visitor / User "if he wishes to register as a member of the" Website ("Registered Member") and agrees to: a) provide true, accurate, valid and complete information about the information provided to him are requested by the "Website" in the relevant requests for access to its contents / services and b) to maintain and diligently update its registration details in order to maintain true, accurate, valid, up-to-date and complete.

10.2 The "Website" provides the "Registered Member" with special services, after accepting the terms of use of the website and completing the process of registering their data. The "Registered Member" when it completes the registration process set by the "Website", will receive confirmation of a personal password (password) and username (user name) via email.

10.3 The "Registered Member" remains solely responsible for all transactions carried out under the personal password, username and generally his account (user account). The "Registered Member" agrees to immediately notify the "Website" of any unauthorized use of its account and any occurring and / or possible breach of security. Also, the "Registered Member" are solely responsible for the careful use of his account and his formal exit from his account at the end of each year (Logout).

10.4 The "Website" is not responsible for any damage or loss resulting from the inability of members to respect and follow this clause.

10.5 The "Registered Member" is prohibited from interfering with the services or disrupting the services or servers or networks connected to the services of the "Website", or complying with the terms, procedures and rules of use of these networks.

10.6 The "Registered Member" understands and accepts that the "Website" reserves the exclusive right to terminate the use of his / her passwords / services and / or to discontinue the provision of its content to the "Registered Member" who believes that he has violated the letter and spirit of these terms of use.

#### Article 11 - Special conditions for creating a subscriber account

The special rules for creating a subscriber account are subject to the general rules hereof and in addition:

11.1 In order to register a "Visitor / User" in the provision of subscription services related to order history, automatic completion of a form during the "Website" is necessary to register as a "Registered Member".

11.2 The provision of subscription Services to the "Registered Members" is provided for a period agreed between the "Company" and the "Registered Member".

11.3 When activating the newsletters, the "Registered Member" or the "Visitor / User" can state in the respective form his personal e-mail address where he wishes to receive updates and offers for products of the "Company". By subscribing to the "Company" newsletter, the interested party is an "Active Subscriber". The "Active Subscriber" has the right to unsubscribe from the newsletter (newsletter) at any time, without any charge, informing the relevant "email" to the "Company" or through the corresponding unsubscribe link.

#### Article 12 - Special terms and conditions for using an online store

These specific terms are subject to the general terms:

12.1 The "Online Store" provides the content (products, services, photos, information, etc.) "as is". For this reason, before using the services of the "Online Store", we invite you to consult the following specific terms and conditions of use.

12.2 For the convenience of the "Users" the products of the "Online Store" have been categorized. Each category has its own individual products.

12.3 Each product is characterized by a unique "Product Code", description, cost,

12.4 The "Company" reserves the right to change the billing policy without prior notice, but always without retroactive effect. In any case, the charges are made after the buyer accepts them "Guest / User" (hereinafter "Customer").

12.5 The "Company" reserves the right to change services for special occasions (holiday offers, etc.). The offers are explicitly valid for the period of time that have been announced and without retroactive effect.

12.6 The "Company" is committed to the completeness and validity of the information provided in the "Online Store" both in terms of the exact data exposed. Subject to any technical or typographical errors which cannot be predicted or have occurred unintentionally.

12.7 The "Company" is not responsible to the "Visitors / Users" for the execution or not of their order when this is due to the fault of the "Customer".

12.8 The "Company" is not responsible for any claims of legal or civil and / or criminal nature from "Customers" or third parties, due to the operation or not of the "Website" or the temporary inability to provide services.

12.9 The "Company" strives to provide high quality products of sound technology, musical instruments and lighting. It is not responsible for any errors in prices and features of products and can not guarantee that there will be no downtime of the website or "human" errors when entering the price of a product.

12.10 The "Online Store" does not accept direct transactions with bank cards (credit or debit) and does not maintain credit card numbers and security codes of buyers.

12.11 After the payment of the order, the customer receives a payment document at the email address he has declared <https://www.elta-courier.gr/>

12.12 Payment by deposit in a bank account must be made within 48 hours from the time of the order. Otherwise the order can be canceled at any time by the "Company". It is important for the customer to send a copy of the bank order to the email address of the online store: [destinationplatanias@gmail.com](mailto:destinationplatanias@gmail.com). In detail, the payment methods are listed on the "website" in the payment methods category. The products are sent through transport companies (eg ELTA, ACS, etc.) or the product can be received in the physical space of the "company". The customer receives at the stated e-mail address, a payment document and an identification status of the product as provided by the transport company.

12.13 When depositing in a bank account, the "Customer" is obliged to declare as "Reason for deposit" his name and his "Order Code" which has been sent to him by e-mail to the valid e-mail address (e-mail) he has stated by him. The "Company" is not responsible if otherwise the said deposit can not be confirmed.

12.14 Refund: In any case, the claim for a refund for INDEPENDENT products that have been paid, is NOT possible.

Article 13 - Tax Receipts (Receipt / Invoice)

13.1 Upon completion of the order the payment and receipt of the products, the company is obliged to issue and send a tax document (Receipt or Invoice).

13.2 The company issues and sends a receipt by default for the executed orders unless the customer is a legal entity in which case he must declare in the order form that he wishes to issue an invoice and in addition to declare the following details of the Legal entity. Company Name, Representative Details, Company Activity, Tax Identification Number, Tax Office

13.3 The customer agrees to send the tax documents to the e-mail address he has declared and if he wishes to send it by mail he is obliged to state a complete postal address.

#### Article 14 - Protection of personal data

This is part of the General Agreement on "Terms and Conditions" and describes the management framework of information and personal data followed on the website "destinationplataniass.com", (hereinafter referred to as "Website") of the company "Stratoudaki-Smyrlaki I .K.E. » - "tourist intermediation services and sale of local Cretan products" - Hoegman Smirlakis (surname) Sofia Tomasdotter (name) of Tomas, resident of Platania of the homonymous Municipality of the regional unit of Chania, born in Sweden on 09/04/1971 with VAT number as "Company").

The "Company" complies with the provisions of the European Regulation for the Protection of Personal Data (EU 2016/679) and the relevant Greek legislation (Law 2472/1997 as amended and in force), manages the Personal Data disclosed to it with the utmost care, ensuring, in any case, their protection and privacy.

Destinationplataniass.com collects personal data that is disclosed to it when the "Visitor / User" subscribes to his services.

The management and protection of the personal data of the "visitor / user" of the services of destinationplataniass.com is subject to the terms of this section as well as to the relevant provisions of Elliniko (Law 2472/1997 for the protection of the individual from the protection of personal data as amended and in force) and European law (Directive (EU) 2016/679).

We recognize the importance of the protection of personal data (L.2472 / 1997) as well as electronic transactions. For that reason:

#### 14.1 Personal Data Collection:

14.1.1 The use of the "Website" requires, in various cases, the voluntary completion of personal data by visitors and users. For example, you can provide us with your name and information to contact you, order a product or service, process an order, sign up as a subscriber to operate an online service.

14.1.2 When visiting destinationplataniass.com in addition to the direct collection of data, it is possible to indirectly collect information about your use of destinationplataniass.com and the electronic services provided, with the help of various technologies. For example, when you visit the Website or sign in to an online service provided, certain information sent by your browser may be logged, such as your IP address, browser type, access time, and addresses. of the sites that referred you to us.

14.1.3 The personal data collected by the "Website" are the following:

1. Personal data: Each visitor can browse the "Website" without giving any personal information. We will only need personal data when you order services or products only by voluntarily registering as a member of the "Website".

2. During the voluntary registration of the "Visitor / User", as a simple member of "destinationplataniass.com" the requested information is the following: a) Name, Second Name, Username, Password, E-Mail,

b) Accommodation, Gender, Date of birth, Profession, Mobile number, Phone number, Address, City, Country Code, Country,

14.1.4 Information regarding the purchase of services and products:

1. The online store of the "Website" operates in accordance with applicable law and safely keeps your personal data for as long as you are registered in a service of the "Website".

2. The personal data you declare in the online store of the "Website" are used exclusively by it, in order to support, promote and execute the transaction.

3. The necessary information for each transaction is your name, a telephone number, address (street, city, postal code) and type of document (receipt, invoice).

4. The "Online Store" of the "Website" does not accept direct transactions with bank cards (credit or debit) and does NOT maintain credit card numbers and security codes of buyers. The processing of the personal data of the order contractors for its electronic purchases, regarding the process of charging the price on credit cards, is carried out, under a relevant contract, by the society anonyme with the name Alpha Bank e-commerce with which it cooperates. Transactions are protected and carried out in a secure transaction environment of this company with services (American Express SafeKey®, Verified by Visa, MasterCard Secure Code, alerts via e-mail). The information at this stage and all communication are transmitted / transferred via the Internet in encrypted form (SSL 128-bit encryption) and are not accessible from the online store of the "Company".

5. Document data: In case you choose the invoice as a payment document, we need the Company Name, TIN, and address of its registered office.

6. Internet Addresses (IP Addresses): The Internet Address (IP Address) through which your computer has access to the internet (Internet) and then through the web browser will communicate with the "Website", is used exclusively for the collection of statistics related to the security of transactions.

7. Cookies: The "Website" uses the technology of cookies. The "temporary cookies" (session cookies) for the following purposes:

- To automatically identify yourself as a registered user after logging in or to browse secure subpages.
- For your automatic identification during the execution of purchases and which are necessary for the operation of the normal application of the "electronic basket"
- To distribute the processing of server requests between a group of servers.
- For the electronic identification of users already connected to social media

Furthermore, we use "persistent cookies" for the following purposes:

- To improve the performance of our website.
- To personalize your interface and personalize the operation of our website.

14.1.5 Performance Cookies (Google analytics): These cookies collect information about how you use the website, for example, which pages you visit most often. These cookies collect aggregate, anonymous information that does not identify a visitor. They are used exclusively to improve the performance of a website.

14.1.6 Disable Cookies: You can enable, disable or even completely delete cookies through the configuration options in your browser. If you choose to disable cookies, some parts of the website may not work properly and therefore users accept this action from the beginning. You can visit the website without the permission of the cookies, but you will not be able to use all the features of the website or enjoy its specific features. To change the settings of your cookies, refer to the "Help" menu of the browser.

14.1.7 News letters: The "Registered member" who has access to the subscription services and only for as long as he is an active subscriber, has the option to choose whether to subscribe to the

newsletters (News letters). The newsletters are sent from the "Website", through the e-mail account declared by him. The newsletters contain a summary of the titles of the new legal texts published in it, a summary of the titles of various current news with legislative content, offers on products and services but also information on interesting topics such as. modification of the terms of use of the "Website".

14.1.8 The user can register:

- a. when ordering a service or product
- b. when creating a member account
- c. from the special field (News letters) on the right side of the "Website"

When registering the user in the subscriber list, our company collects the name and email provided by the user.

If you do not want to receive updates (News letters) from the "Website" you can unsubscribe, which can be done through any email the user has received using his personal Delete Code to delete from the list of recipients. The Delete Code is at the bottom of each newsletter sent. The Code is entered in the special News-Letters registration / deletion form from the list of recipients of the "Website" newsletters.

The service of sending newsletters (News letters) after 25-5-2018 with the application of the new provisions of the European Regulation for the Protection of Personal Data (EU 2016/679) will be available only for the registered members who have access to subscription services and only for as long as they are active subscribers. In order to continue sending newsletters (News letters) after 5/25/2018 to active registered subscribers, their explicit written consent is required.

14.2 Collection of Personal Data: The "Company" may use your personal data collected on the "Website" for the provision of various electronic services or for informational, statistical and improvement purposes of the services provided and for marketing purposes.

14.2.1 The "Website" uses the personal data of the "Visitors / Users" and "Registered Members" for the general reasons:

- informative support of its users and the selection of the content it offers them, so that it is relevant to their general preferences.
- to provide personalized services during your visit / use of our website and online services, such as to provide content that interests you or to facilitate your browsing.
- for the support of the products and services that you have acquired from the "Company" through the website of the "Website", such as for your notification about updates or corrections.
- the satisfaction of the respective requirements of the users regarding the services available from and through the "Website" and exclusively for communication, financial and tax purposes or for marketing purposes.

14.3 Links to other websites and third-party applications: The Website may allow interaction with other websites (websites) where the visitor / user may have accounts (such as Facebook or other social networking sites) and provides interfaces or built-in third-party applications. Your use of these interfaces and applications is subject to the privacy policies of these websites, and the Company is not responsible for the privacy practices of the data or its content.

14.4 Privacy Statement - Personal Data:

14.4.1 This statement concerns the "Website" website. When a request is sent online, the information provided by the visitor / user is used to answer the user's question electronically by the "Company". The completed applications and the e-mail sent by each visitor / user are considered confidential.

14.4.2 The "Company" transmits their content only to the directly interested recipient and if required by law, if requested or in the event that the content of the message offends the "Company". Such action is necessary in order to:

1. the "Company" to protect its rights and property,
2. to protect the "Company" against the misuse or unauthorized use of the "Website" website; and
3. the "Company" to protect its personal security or the property of its visitors / users and the public.

14.4.3 If a visitor / user gives a false email address or tries to take someone else's place when posting information online, all information, including the IP address, will be part of any investigation. The staff of the "Company" may need to process the e-mail in collaboration with its technical department. Also, if a visitor / user requests one of the "Company" customer service managers to assist him in any e-mail, he will be able to access the full range of information, which is relevant to the visitor's request / including its email address and messages.

14.4.4 The details of the visitors / users (name, profession, email address, home address, etc.) and the details of the transactions of the visitors / users are considered confidential, as in the usual transactions in a commercial store. The visitors / users during the provision of their data in the context of their transactions as with the present, will be informed by the "Company" and consent and accept the forthcoming processing of this personal data, for the needs of the smooth and easy between parties to the transaction, as well as the transmission of this information to recipients, who will be specifically identified and are the employees and added of the company, in the context of the processing of the contract under preparation.

14.4.5 Ensure that only authorized officials have access to transaction information and only when necessary. The personal data declared on the "Website" website are used exclusively by it or its affiliated companies, in order to support, promote and execute the transaction.

14.4.6 The "Website" undertakes not to publish and / or disclose the personal data of the "Registered Members" of the "Website" to any third party or entity.

14.4.7 The "Website" may channel personal data of its "Registered Members" to third parties legal and / or natural persons only if:

1. The transfer of personal data to legal and / or natural persons who cooperate with the "Website" becomes necessary for the implementation of the wishes and / or orders of its "Registered Members". Legal and natural persons who cooperate with the "Website" have the right to process the personal data that the "Registered Members" of the "Website" submit to it only to the extent that is absolutely necessary to provide support to the "Website".

2. It is required due to compliance with the relevant provisions of the law and to the competent and only judicial, police and other administrative authorities upon their legal request and in accordance with the applicable legal provisions (legislation on the removal of the confidentiality of communications N.2225 / 1994 ).

3. The "Website" undertakes to monitor, supervise, and notify possible data leakage (from the moment it will be noticed and within 72 hours to the protection authority) to the Personal Data Protection Authority.

14.5 General terms of protection of personal data:

14.5.1 Data security: Any processing of personal data is carried out exclusively by persons who are under the control of the "Company". For the processing, the "Company" has selected persons with corresponding professional qualifications who provide sufficient guarantees in terms of technical knowledge and personal integrity for the observance of confidentiality. The "Company" has taken the appropriate organizational and technical measures for the security of data and their protection against accidental or unlawful destruction, accidental loss, alteration, prohibited dissemination or access and any other form of unfair processing. These measures ensure a level of security commensurate with the risks involved in processing and the nature of the data being processed. All information, which is related to the personal data and transactions of the "Registered Members", is secure and confidential.

14.5.2 Technical data protection measures: The "Website" uses security certificate technology (SSL - Secure Sockets Layer Certificate). From the beginning to the end of the user's connection (on-line session) with the digital platform of the "Website", all information and personal data are encrypted based on the SSL 128-bit encryption protocol. Sensitive data such as "Security Codes" (passwords) etc, are encrypted with powerful methods of Encryption and Pseudonymisation and are stored with absolute security by the Data Protection Officer (DPO).

14.5.3 This Privacy Policy covers all personal data of the "Visitors / Users" and "Registered Members" collected by the "Website" during the visit and use of the services and pages of the "Website" website.

This agreement does not in any way cover the relationship between the "Visitors / Users" and the "Registered Members" of the "Website" and any services that are not subject to the control and / or ownership of the "Company".

14.5.4 Given the nature and volume of the Internet, under any circumstances, including negligence, the "Company" is not liable for any kind of damage suffered by the "Visitor / User" and "Registered Member" of the pages, services, options and contents of the "Website" which he proceeds on his own initiative and with the knowledge of the terms of this.

14.5.5 The "Website" gives the right to the "Registered Members" to delete their personal data, to correct and / or update their personal data at any time, simply by visiting the relevant service of the "Website" or may withdraw the consent he has given for the use of his personal data by contacting the Customer Service Department.

14.5.6 The visitor / user has, within the framework of the legislation on telecommunications privacy, the rights of information and objection for the processing of data concerning him, provided by articles 11 to 13 of law 2472/1997.

14.5.7 Objections are addressed in writing to the company by email and must contain proof of identity of the applicant, as well as a request for specific action, such as correction, temporary non-use, commitment, non-transmission or deletion. The company responds in writing to the objections within an exclusive period of fifteen (15) days. In his reply, he informs the subject of the actions he has taken or, possibly, of the reasons why he did not comply with the request. The response in case of rejection of the objections is notified by the Company to the Personal Data Protection Authority.

14.5.8 In order to exercise the rights of the above conditions, visitor / user, data subject or his / her legal representative to submit by e-mail to the company a complaint stating: (a) his / her identity, presenting a relevant proof of public authority , (b) the specific personal data concerning his complaint, indicating also the website where they are posted, (c) his contact details (telephone, e-mail address, home address.

14.5.9 The observance of the above procedure is a binding contractual condition before any further action before a public authority or court and this pre-trial concerns the users, who by entering the website accept its binding.

14.6 Modifications to the information in this Privacy Policy:

14.6.1 The "Company" reserves the right to change the terms of protection of Personal Data, in accordance with the applicable legal framework.

14.6.2 These terms of protection of Personal Data may be reviewed and updated at any time and without personal notice. For the revisions, relevant announcements are made on the home page of the "Website". The users of the website are kindly requested to check these terms from time to time for any changes, as the continuous use of the website implies that they accept all possible modifications thereof.

14.6.3 If a "visitor / user" does not agree with the terms of protection of personal data provided in this section must not use the services of the "Website".

14.7 Applicable law: The applicable law is the same as the last section of the General "Terms and Conditions"

Article 15 - Cookies Policy

15.1 The "Company" adheres to a strict policy for the protection of the privacy of the visitors of the "Website". With this note we provide you with more information on how we use electronic cookies, every time you visit our website.

15.2 Cookies: These are short codes of software code, which are sent for storage by the web server of our Company to your terminal equipment with their basic function of communicating to us your browser data. Depending on their duration, cookies are either "temporary" (session cookies) or "persistent" (persistent cookies). "Temporary cookies" are cookies that are automatically deleted when

you close your browser, while "persistent cookies" remain stored in your terminal equipment until the end of their predetermined validity period.

15.3 Use of cookies by the website: The "website" makes use of certain electronic cookies with the main purpose of making it more functional and more popular with users. Only cookies are used to facilitate the access of the visitor / user to specific services of the "Website" and for statistical purposes in order to determine the areas in which the services of the "Website" are useful or popular.

15.4 What types of cookies do we use:

The "Website" uses the technology of cookies and especially:

1. The "temporary cookies" (session cookies) for the following purposes:

- To automatically identify yourself as a registered user after logging in or to browse secure subpages.
- For your automatic identification during the execution of purchases and which are necessary for the operation of the normal application of the "electronic basket"
- To distribute the processing of server requests between a group of servers.
- For the electronic identification of users already connected to social media

2. Furthermore, we use "persistent cookies" for the following purposes:

- To improve the performance of our website
- To personalize your interface and personalize the operation of our website.

Google Analytics Cookies: These cookies collect information about how you use the website, for example, which pages you visit most often. These cookies collect aggregate, anonymous information that does not identify a visitor. They are used exclusively to improve the performance of a website.

15.5 What types of cookies do we not use.

Our website "destinationplatanias.com" uses exclusively its own cookies and does not use any cookies, which come from third parties. Indicatively, we do not use cookies of internet advertising companies to record the consumer behavior of our users.

15.6 Disabling Cookies: You can enable, disable or even completely delete cookies through the configuration options in your browser. If you choose to disable cookies, some parts of the website may not work properly and therefore users accept this action from the beginning. You can visit the website without the permission of the cookies, but you will not be able to use all the features of the website or enjoy its specific features. To change your cookie settings, refer to the "Help" menu of the browser

15.7 What kind of data do we collect through the use of Cookies.

All data we collect from the use of cookies through our website "destinationplatanias.com" are processed and stored exclusively in the form of anonymous statistical data and do not have any direct connection with your person. Also, our company does not carry out any transaction of sale or marketing of data, collected in this way.

Through our cookies we collect and process the following types of data: Terminal equipment identification data and user protocol internet address.

In-site navigation data.

Product / service preference information.

15.8 Data for executed transactions: How Do You Give Your Consent for the Acceptance of the Over Use of Cookies by Us? By entering the main page of the "Website" you receive knowledge of a relevant note for the use by us of cookies, which is in a prominent position and refers to this usage policy with relevant clear and comprehensive information. In the event that you decide to browse the subpages of the "Website" and once you have properly configured your web browser, you are free to provide your explicit and specific consent for this use. Otherwise you are obliged to refrain from browsing the "Website" or to disable the use of cookies in your browser settings.

Article 16 Applicable law - Competent court

The above terms and conditions of use of the "Website", as well as any modification, change or alteration are governed by and supplemented by Greek law. Any provision of the above terms becomes contrary to law, automatically ceases to be valid and is removed from here, without in any way affecting the validity of the other terms. This constitutes the entire agreement between the "Company" and the "Visitor / User", Registered Member "," Subscriber "of the pages and services provided through the" Website "and binds only them. No modification of these terms will be considered and will not form part of this agreement unless it has been formulated in writing and incorporated into it. It is expressly agreed that for any dispute that will arise in the future from the application of this, Greek Law is applicable and the courts of Chania are competent.

Thank you for your participation,

Destination Platanias

Stratoudaki-Smyrlaki PC with VAT number 800956374

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